



Welcome to the Care Package Program!

- Families with (or unaccompanied) youth up to age 21 are eligible for **ONE** care package **every 3 months**. Those families experiencing emergency situations should still reach out to us as we will consider these situations eligible on a case by case basis.
- Please call the care package line at **920.750.5822** to schedule your appointment. If there is no answer, please leave your first ***and*** last name, and a telephone number where you can be reached.
- You **must** have a scheduled appointment to receive a care package. Same day appointments may not be available due to other program area needs.
- Your needs are important to us, please leave a message on the care package line and someone will return your call within 2-3 business days.
- If you are unable to make your appointment, please call **920.750.5822** prior to your scheduled appointment time to cancel and/or reschedule your appointment.
- **If you miss your scheduled appointment** you are eligible to reschedule with-in the next calendar month.
- We ask that you notify us of any changes in household members or contact information when you call to schedule an appointment.
- **Our program is based on donations – some months we may have specific supplies and other months we may not have those same items.**

